

Warranty

All systems built by Zero 3 Computers carry a one year limited parts and labor warranty described herein.

All warranties are valid from the original purchase date.

All PC's are custom built and are built upon receipt of payment allow 7-10 business days for PC to be built and 7-10 business days for delivery.

The buyer by accepting the goods described in the invoice agrees to abide by these terms and conditions.

Buyer must inspect package thoroughly and report any damage that occurred during shipment within 2 business days of receipt.

There is a 30 day Money Back Guarantee for all products returned excluding monitors and input devices. (Restocking fee of 15% applies)

There is a limited 30 days Money Back Guarantee for monitors and input devices. (Restocking fee of 20% applies and product must be in original box)

All returns for refund will be charged a 15% restocking fee. If an item arrives and does not work we will email a UPS return label and replace the item at no cost.

A 15% restocking fee will be charged on all merchandise returned for a refund within the first 30 days. 25% restocking fee for Notebooks. Shipping is non-refundable.

Items returned for refund after 30 days will be refunded current market value less a 30% restocking fee.

Warranty is voided if not returned in original packages.

Warranty excludes "Acts of God" causes of damage, i.e. lightning, storms, dropping or mishandling the product, and other accidental causes.

Buyer pays shipping on all returned merchandise even if returned for repair and must also insure all items shipped back.

Advanced replacement available for certain items such as motherboards, optical drives and memory. Deposit will be required and refunded upon the receipt of defective item. Email for more details.

If replacement is not available Zero 3 Computers reserves the right to replace the part with an item of equal or greater value. If no equal product is available the buyer may upgrade a nominal cost.

Zero 3 Computers accepts no liability for any employee, flier, advertisement, or article that may misinterpret or misrepresent such items including without limitations any product, service or system that is sold or repaired by anyone at Zero 3 Computers.

Warranty is void without Invoice. All returned items must be in original re-saleable packaging with all original manuals and software.

All items returned for service will be repaired with subject to availability of parts and shipped returned to the customer.

We reserve the right to refuse service to anyone.

Product information, availability, and service can change without prior knowledge from Zero 3 Computers.